



LIBRARIES

**LIBRARY SERVICES FUND COMMITTEE
ANNUAL REPORT 2015**

Library Services Fund Committee

The LSFC was established according to article 5 of the **CSU Library Services Fund Agreement** between the Concordia Student Union and Concordia University signed April 16, 2010 (see **Appendix 1**). The Committee met three times in 2015, its fourth full calendar year of operation: January 20, March 12, and September 30.

Committee Members for the Winter Semester

Student Representatives

Charles Bourassa, VP Student Life
Chloe Williams, Human Environment Student
Jessica Lelièvre, Political Science Student
Vicky Rodgers, Business Student

Other members

Alex Konyari, Manager, Libraries Budget and Facilities
Caroline Apollon, Senior Dev Officer, Special Initiatives, Advancement and Alumni Relations
David Thirlwall, Associate University Librarian, Personnel & Communications
Dubravka Kapa, Director, Vanier Library
Guylaine Beaudry, University Librarian

Committee Members for the Fall Semester

Student Representatives

Chloe Williams, Human Environment Student
Lori-Marie Dimaria
Mélanie Proulx
Simon Dansereau

Other members

Alex Konyari, Manager, Libraries Budget and Facilities
Belinda Pyle, Senior Officer, Advancement and Alumni Relations
Lorie Kloda, Associate University Librarian, Planning and Community Relations
Dubravka Kapa, Associate University Librarian, Research and Graduate Studies
Guylaine Beaudry, University Librarian (Chair)

On behalf of the Committee, I am pleased to issue the following annual progress report.

*Guylaine Beaudry, University Librarian
Library Services Fund Committee (Chair)
March 9, 2016*

Annual Report 2015

The Library Services Fund Committee (LSFC) continued to make good progress in 2015 towards achieving the goals of the CSU Library Services Fund Agreement.

- 1) **24-hour access to the Vanier and Webster** libraries are greatly-appreciated service and the Libraries continue to highlight CSU support in its publicity campaign. The following table shows the number of visits and occupancy for the Webster and the Vanier libraries for the Fall 2015 semester.

	Night time (11pm- 8am)		
Fall semester 2015	Webster	Vanier	W+V
# of entrances	29,104	8,155	37,259
Average # of entrances per night	272	76	348
# of exits	69,200	21,127	90,327
occupancy cumulated	226,662	21,883	248,545
Average occupancy per hour	235	23	258

In addition to this table, it is interesting to note that during peak period, e.g. mid-October, the highest occupancy for Webster between 11 p.m. and 8 a.m. was about 700. The day time peak hour occupancy in the same period is around 1700 people. For the same period, the Vanier highest occupancy number is 150 at night, and 400 at day time.

- 2) During the exam periods of the Winter 2015 semester, as we did last year at the request of students and with the support of the LSFC, the opening hours of the **Grey Nuns Reading Room were expanded until 1:00 a.m. from April 13 to May 1, 2015**. We did not expand the GN Reading Room opening hours in the Fall semester because of the addition of study spaces at the Webster Library. Expenses to cover for the 24-access to both libraries plus extended hours at the GN Reading Room were of \$258,582 for security coverage and \$72,420 for extra cleaning services.
- 3) In 2015, \$119,589 was spent to cover **laptop and tablet loan program**. 80 laptops were replenished as a major upgrade in the summer and 20 more laptops were purchased throughout the year as replacement. At the Vanier Library, 80 laptops are available for loans and 180 at the Webster library, for a grand total of 260. Of the 90 laptops at the Vanier Library, 20 are available for a 3-day loan.

For this year, we count a total of 74,562 laptop loans that are concentrated during the fall and winter semesters with, on average, 8,434 loans per month during the academic year. The tablet-loan service is still a very popular service in both libraries. Thanks to previous investment of the LSF, 95 tablets at Webster and 30 tablets at Vanier are available for 3-day loan. In 2015, our tablet fleet generated 11,387 loans (for an average of 1,125 loans per month during the academic year).

- 4) An amount of \$420 was credited to the LSF from last year **Vanier Course Reserves Room** project.
- 5) An important purpose of the Fund is to give students the option of taking out **textbooks and other course materials** on short-term loan periods (depending on the item, either 3 hours, 1 day, or 3 days). This year, \$93,887 was spent in maintaining and expanding the collection. Located in LB-201, the Webster Library Course Reserve Room contains close to 7,000 books and course packs arranged by Course Number and available for free 3-hour loan. The Vanier Library Course Reserves contains some 1,500 books and course packs. In 2015, there were 104,392 loans from Webster and Vanier reserves collections.

It is worth mentioning that the opening of the new 24/7 Course Reserve Room at the Vanier Library resulted in 20% increase in the number of textbook checkouts.



Figure 1 - Webster Library Course Reserve Room



Figure 2 - Vanier Library New 24/7 Self-Serve Course Reserve Room

- 6) The renovation of the Webster Library, which has started in January 2015, provided the opportunity for the students, through the LSF, to demonstrate their commitment toward environment. A major investment of \$214,600 was made in 2014 for the installation of **nine panels of vertical landscaping** that will be distributed on all four floors of the library. The panels composed of plants will be automatically watered by a sophisticated irrigation system. This installation will improve the air quality in the renovated library. This new “green touch” will certainly become a landmark of the renovated Webster Library.
- 7) The Libraries continued to take steps to improve the **Webster Library Study Zones**. The renovation of the Webster Library started in January 2015 and is projected to end in September 2017. The LSFC was presented the plans and updated on the project at every meeting. The LSFC agreed again this year to set aside funds matching the third of three years of Concordia University Capital Projects Funding (i.e., \$354,000) for the larger multi-year library renovation project. This last instalment was supposed to be made at the beginning of year 2015. Due to lower revenue than expected, the last instalment will be made at the

beginning of 2016. The LSFC made the decision to allocate the total \$1,000,000 to the implementation of the technology program.

A presentation of the Technology Program was made to the LSFC on September 30, 2015 by Paul Fournier, Manager, Information Systems and Technology. Members' comments and suggestions were constructive and general support was expressed toward the project.

The following two illustrations represent some elements of the Technology Program that is deployed with the contribution of the LSF, among other budget sources, for the Group Study Rooms in the Webster Library.



Figure 3 - Technology in Group Study Room



Figure 4 - Device to Book Group Study Room

Budget and Future Projects

The fund is in excellent financial conditions. Its incomes and expenditures are accounted for in the **CSU Library Services Fund Statement of Revenues and Expenses** (see **Appendix 2**).

Acknowledgments

The Library Services Fund Committee takes this opportunity to thank the many other parties involved in bringing improvements to the library services as a result of this joint CSU/Libraries initiative. In particular, we owe a huge debt of gratitude to Security, Cleaning Services, Facilities, and Campus Bookstore staff who all are contributing to the LSFC projects. Also, the Committee is grateful to the many library personnel who have demonstrated their capacity to change in response to new, student-driven policies and procedures. Finally, and most importantly, we thank the CSU and its membership for their vital commitment to Library service improvements.

CSU LIBRARY SERVICES FUND AGREEMENT made and entered into at Montreal, Province of Quebec, as of April 16, 2010

BETWEEN

CONCORDIA UNIVERSITY, a corporation duly incorporated by the *Concordia University Act*, S.Q. 1948, c. 91 as amended by S.Q. 1959, c. 191 and S.Q. 2006, c. 69, having its head office at 1455 de Maisonneuve Boulevard West, Suite GM-930, Montreal, Quebec, H3G 1M8, (the "**University**"), herein represented by Dr. Judith Woodworth, President, Kathy R. Assayag, Vice-President, Advancement and Alumni Relations, Elizabeth Morey, Dean of Students and Roger Côté, Associate Vice-President, Enrolment and Student Services, duly authorized to sign the present agreement on behalf of the University.

AND

CONCORDIA STUDENT UNION, an incorporated student association having its head office at 1455, de Maisonneuve Boulevard West, Suite H-711, Montreal, Quebec, H3G 1M8 (the "**CSU**"), herein represented by Amine Dabchy, its President, and Helen Downie, Vice-President Academic and Policy reform and Prince Ralph Osei, Vice-President Services and Loyola, duly authorized to sign the present agreement on behalf of the CSU pursuant to a resolution of its Council of Representative adopted on September 16, 2009.

WHEREAS the CSU held a referendum (the "Referendum") on November 24, 25 and 26, 2009 whereupon a majority of votes was obtained in favor of question 1 (see Annex 1), approving contributions by the students to the Concordia University Library Project (the "Library Project") for a duration of ten (10) years;

WHEREAS the Concordia University Board of Governors approved the collection of the Library Services contribution at its meeting on December 10, 2009 (see Annex 1);

WHEREFORE, the parties agree to enter into this Agreement concerning the use and custody of the above contribution as follows:

1. ESTABLISHMENT OF THE FUND

The Parties hereby constitute a fund to be known as the CSU Library Services Fund (the "Fund") to be held, safeguarded and disbursed by the University in accordance with the terms of this Agreement, which Fund shall be comprised of, and include, the contribution of one dollar (\$1.00) per credit (the "Contributions") by the Concordia University undergraduate students, both present students who voted in support of the Contributions and future students, for the Library Project for a duration of ten (10) years commencing in January 2010, together with any interest accrued thereon from time to time.

2. PURPOSE OF THE FUND

The Fund shall be disbursed to enable the University to pay for the Library Project over a ten (10)-year period beginning in January 2010 for the purposes of providing additional or improved library services and resources at the R. Howard Webster Library (the "Webster Library") situated on the Sir George Williams Campus and at the Vanier Library (the "Vanier Library") situated on the Loyola Campus, including, without limiting the generality of the foregoing, and in compliance with the Referendum as well as with the provisions of the *Règle budgétaire sur l'encadrement des frais institutionnels obligatoires dans les universités* (the "Regulation"), the following:

- (a) twenty-four (24)-hour access to the Webster Library;
- (b) increased availability for free loan of laptops and netbooks at both the Webster Library and Vanier Library;
- (c) increased availability of course packs and textbooks, in digital or paper form, at the Webster Library and Vanier Library reserves;
- (d) improved silent and quiet zones;
- (e) additional study space in the Webster Library.

3. TERM

The term of this Agreement shall be ten (10) years commencing in January 2010 from the date of execution hereof. Upon termination of this Agreement, any funds remaining in the Fund which have not been disbursed for the purposes herein described shall be applied in accordance with the written instructions of the CSU, which instructions shall be in compliance with the Regulation.

4. CUSTODY AND ADMINISTRATION OF THE FUND

The University shall be the administrator of the Fund to collect, hold, safeguard, invest and disburse the Fund strictly and exclusively in accordance with the terms and conditions of this Agreement for the Library Project and without limiting the generality of the foregoing, the University shall:

- 4.1 collect the Contributions in accordance with its tuition and refund policy;
- 4.2 not use or disburse any portion of the Fund for any purpose other than expressly provided in this Agreement and within the terms and conditions of the Regulation;
- 4.3 hold and treat the Fund as a separate fund for accounting purposes and the Fund shall be entered in the University's books and records as the "CSU Library Services Fund", but may be merged, for investment purposes, with any of the investment assets of the University;

- 4.4 immediately following the receipt of any funds comprising the Fund until the final disbursement thereof in accordance with the terms of this Agreement, invest the Fund and reinvest any and all interest earned thereon, only in:
- 4.4.1 investments in securities issued or guaranteed by the Government of Canada or a province thereof, with maturities of not more than 30 days;
 - 4.4.2 term deposits or certificates of deposits with any Canadian chartered bank listed on Schedule 1 of the Bank Act (Canada), with maturities of not more than 30 days; or
 - 4.4.3 if necessary due to timing of disbursements of all or any portion of the Fund, daily interest bearing account(s) with any Canadian chartered bank listed on Schedule 1 of the *Bank Act* (Canada);
- 4.5 comply with all reporting requirements prescribed in the Regulation.

5. LIBRARY SERVICES FUND COMMITTEE

A committee is hereby constituted for the fiscal stewardship of the Fund. This committee shall be called the Library Services Fund Committee ("the Committee"). The Committee shall be comprised of the following:

- Four (4) student representatives to be selected from time to time by the CSU;
- The Directors of the Webster Library and Vanier Library (or their delegates);
- The Manager, Libraries' Budget and Facilities;
- A representative from the Office of Advancement and Alumni Relations;
- The University Librarian (as Chair)

In addition, with the prior approval of the Chair, representatives from Security and other relevant divisions and departments of the University may from time to time be invited to join the Committee as observers.

The quorum of the Committee is a majority of its members, with at least half of those present (excluding the Chair) being student representatives. A decision of the majority of the members of the Committee present at a meeting, which majority shall include at least two (2) student representatives, shall be binding.

The committee shall meet as often as its responsibilities and functions warrant over the ten (10)-year period of the Library Project, and in any event at least once per academic year.

6. ACCOUNTING AND REPORTS

The Chair in collaboration with the Committee shall issue an accounting of the Fund within thirty (30) days of the end of each calendar year consisting of the following:

- (a) the aggregate amount of the Contributions collected during such period;
- (b) details regarding the investments of the Fund during such period;

- (c) the aggregate amount of any interest accrued on the Fund for such period;
- (d) the aggregate amount of the disbursements made by the University from the Fund;

The Chair of the Committee shall also issue an annual progress report with respect to the implementation and achievements of the Fund and Library Project.

The reports shall be made available on the University Libraries Website and made available to the CSU for distribution for such purposes as it deems advisable in its discretion.

7. AMENDMENT

This Agreement may be amended by the mutual consent of the University and the CSU.

8. GOVERNING LAW

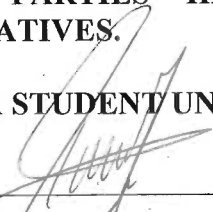
This Agreement shall be governed by and construed in accordance with the laws of Quebec and the laws of Canada applicable therein.

9. LANGUAGE


The parties have requested that this Agreement be drawn up in the English language only. Les parties ont exigé par la présente que cette entente soit rédigée en anglais seulement.

AND THE PARTIES HAVE SIGNED BY THEIR DULY AUTHORIZED REPRESENTATIVES.

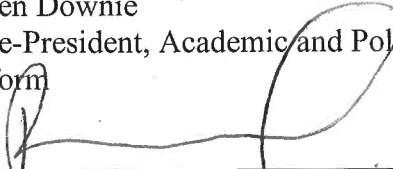
CONCORDIA STUDENT UNION



 Amine Dabchy
 President, Concordia Student Union

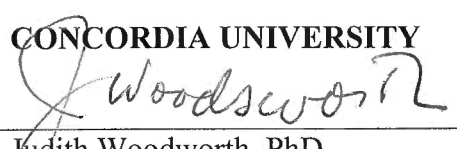


 Helen Downie
 Vice-President, Academic and Policy Reform

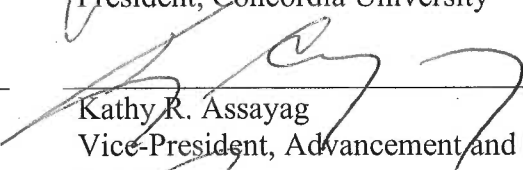


 Prince Ralph Osei
 Vice-President, Services and Loyola

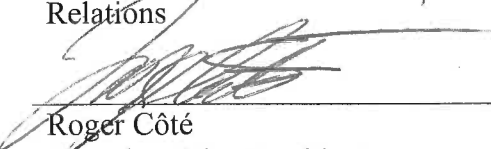
CONCORDIA UNIVERSITY



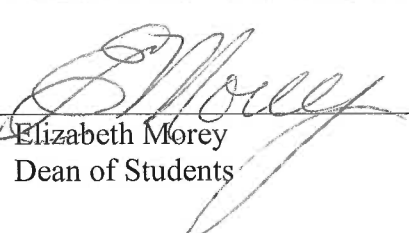
 Judith Woodworth, PhD
 President, Concordia University



 Kathy R. Assayag
 Vice-President, Advancement and Alumni Relations



 Roger Côté
 Associate Vice President
 Enrolment and Student Services



 Elizabeth Morey
 Dean of Students

ANNEX 1

CSU Referendum Question 1:

Do you agree to contribute 1\$ per credit through the CSU for a 10 year Library Project?

The Library project will ensure the following improvements to take effect January 2010: a 24hour access to the Webster Library, more laptops and netbooks available for free loans at both the Vanier and Webster libraries, more course packs and textbooks, digital or paper, available at Library reserve, improved silent and quiet zones and more study space in the Webster library. The contribution will be collected in accordance with the university's tuition and refund policy.

Extract from the Minutes of a Meeting of the Board of Governors Held on December 10, 2009

Student contribution of \$1 per credit for the Library Project (Document BG-2009-8-D19)

Upon motion duly moved and seconded (Dabchy, Vineberg), it was unanimously RESOLVED:

R-2009-8-14 That the Board of Governors authorize the University to collect a student contribution of \$1 per credit from all undergraduate students to support the 10-year Library Project, to be implemented with registration for the Winter term of 2010 (2009/4) until the end of the Fall term of 2019 (2019/2), in accordance with the University billing, refund and withdrawal policy.

CSU Library Services Fund
Statement of Revenue and Expenses

Account # T22066

Period covering January 1, 2015 to December 31, 2015

<u>Opening Balance</u>	\$	152,696	
<u>Revenue</u>			\$ 860,481
Agency Revenue	\$	701,687	
Interest	\$	6,098	
		<hr/>	
	\$	707,785	
<u>Expenses</u>			
24 HRS - Security Coverage	\$	258,582	
24 HRS – Cleaning Services	\$	72,420	
Vanier Course Reserves Room	\$	-420	
Laptops and iPads	\$	119,589	
Textbooks & Course Packs	\$	93,887	
		<hr/>	
	\$	544,058	
			\$ 544,058
			<hr/> <hr/>
<u>Remaining Balance</u>			\$ 316,423

Date: Feb 17, 2016