Patron Driven Acquisition Within ILL: Focus on Workflows

Presentation by Andréa Harland
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Patron Driven Acquisition

books on demand, buy not borrow, collaborative collection development, demand-driven acquisitions, direct purchase, just-in-time acquisitions, just-in-time purchasing, on-demand acquisitions, patron-driven acquisitions, patron-initiated acquisitions, patron-initiated collection development, patron-initiated purchase, point-of-need acquisitions, purchase express, purchase-on-demand, reader-driven acquisitions, user-driven acquisitions, user-initiated collection development

Key articles


Selection of articles describing PDA programs


Goals of ILL PDA programs

1. Save money, cut costs

2. Build or fill gaps in the collection

3. Fill requests that would otherwise go unfilled

4. Provide more rapid turnaround time and delivery

5. Reduce workload of ILL staff
Goals of ILL PDA programs

6. Support cross disciplinary research

7. Acquire only one publication or a couple types of publications which might otherwise be too expensive to subscribe to

8. Acquire foreign titles

9. Allow patrons to participate in collection development
Workflow – ILL PDA

ILL Requests → ID purchase candidate → Order & Receive → Catalogue & Process → Circulate
Workflows – ILL Requests

What to consider

- All requests
- System identified or patron identified
  - *Getting It System Toolkit (GIST)* for ILLiad

- After ILL
Workflows – ID Purchase Candidate

Who:
- ILL staff
- Acquisitions staff
- Collaboration between ILL and Acquisitions staff
- Involve Selectors

Criteria

<table>
<thead>
<tr>
<th>Example 1 (Herrera, 13)</th>
<th>Example 2 (Waller, 132-3)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Max cost &lt; $150</td>
<td>English language</td>
</tr>
<tr>
<td>Books only</td>
<td>Available within 7 days from Amazon</td>
</tr>
<tr>
<td>Published in last five years</td>
<td>Max cost &lt; $75</td>
</tr>
<tr>
<td>No dissertations, textbooks, proceedings, encyclopedias</td>
<td>Eligible for ILL (ex: no textbooks)</td>
</tr>
<tr>
<td></td>
<td>Non-fiction or literary fiction</td>
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Workflow – Order & Receive
Workflow – Catalogue & Process

- When?

ILL staff processes minimally → Circulates to patron → Fully catalogued & process upon return

OR

Fully catalogued and processed → Circulates to patron → Shelved
Workflow - Circulate

"Historylink Ballardlib03" by Unknown; Via the Seattle Public Library and Ballard Historical Society. Original uploader was Lawrence Cohen at en.wikipedia
Conclusion

- Despite complexity of workflow still an interesting service.
- Potential for library to benefit from searching activities of its patrons.
- Material has been shown to be re-used.
- Benefit your own library’s collection but also the collections of neighbouring institutions with whom you may partner – for example the members of a consortium.
  - “Duplication in collections means less diversity within a network, resulting in increased cost to borrow materials outside your network. These increased interlibrary loan borrowing expenses correspond to decreased monograph purchasing within the library organization.” (Pitcher, 193)
Thank you!