



# Cyberthèque: Love it or hate it?

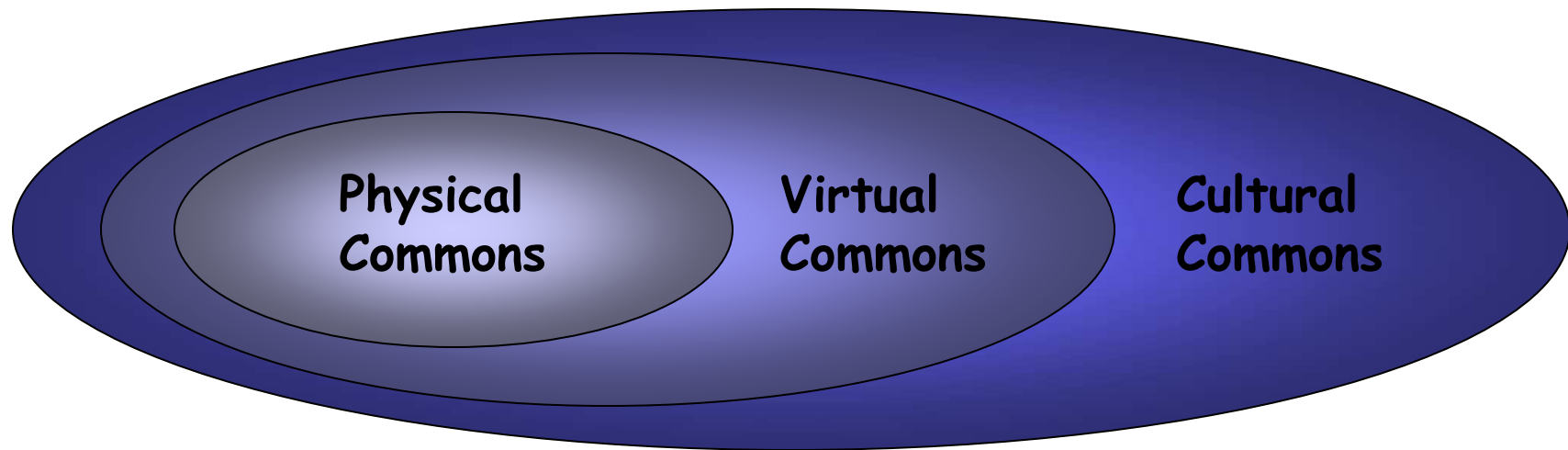
## Student Perception of McGill's Information Commons

May 1, 2009

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# The Commons

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# Focus Groups

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- 18 students.....and 4 dozen cookies
- 10 library service members
- 8 questions





# Information Services

- Identity: library or computer lab?
- Integrated service
  - quick basic response & one-stop-referrals
- Enthusiastic greeters, not rovers



# Group Study Space

- Top attraction
- Booking system
  - Tragedy of the Commons
- Space configuration
  - “Not totally soundproof?”



# IC as a Social Space

- Does social = food?
- User's dilemma

**WELCOME TO THE LIBRARY**

You may consume **COLD** food and **COVERED** drinks,  
*for example:*

	Sandwiches ✓	Burger and Chips ✗	
	Sushi ✓	Pizza ✗	
	Cake ✓	Noodles ✗	
	Covered drink ✓	Open drink ✗	

but **PLEASE** put all rubbish in the **BINS** provided

THE UNIVERSITY OF QUEENSLAND AUSTRALIA LIBRARY Enriching world-class scholarship

 Please keep drinks in **COVERED** containers only.

 Food is **ONLY** permitted in the Snack Lounge on Lower Level 1.

 Silence your cell phone. Conversations permitted **ONLY** on catwalks, elevator lobbies and Lower Level corridors.

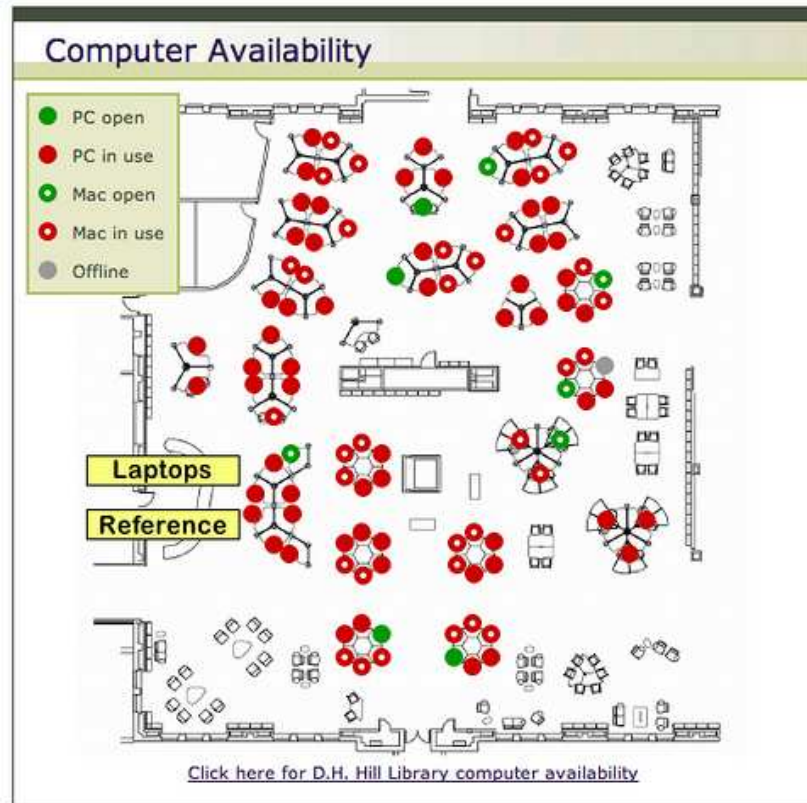


# Other Considerations

- Signage



- Resource Availability





# Thank You !

bert K.

n, scholar, the scholar

vide, les bêtes, le temps; et leur propre contenu. **Paul Valéry** I do not fear computers. I fear

mais on ne cesse de le contester. **Jean-Paul Sartre** I am learning all the time. The tomstor

ensions. **Oliver Wendell Holmes** Education is simply the soul of a society as it passes from on

**William Butler Yeats** Education costs money, but then so does ignorance. **Sir Claus Moser** Les liv

library and all history unrolls before me. **Alexander Smith** Un intellectuel, pour moi, c'est ce

...a mind...stretched by a new idea or sensation...never shrinks back to its former dimens

he filling of a pail, but the lighting of a fire. **William Butler Yeats** Education costs money, but

uters. I fear the lack of them. **Isaac Asimov** I go into my library and all history unrolls before

on de lire entre les lignes, cela fatigue moins les yeux. **Sacha Guitry** ...a mind...stretched by

que, c'est le carrefour de tous les rêves de l'humanité. **Julien Green** Education is not the filli



# References

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